



National Ambulance  
Resilience Unit  
**NARU**



Online Course :

**Initial Operational Response (IOR) for NHS Ambulance Services**

**This is to certify that**

**Emma Ames**

**has completed the course**

Awarded to :

Date :

25/02/2021 at The NARU Education Centre

Parsyab Khan  
NARU Training Manager  
DCBRNC Winterbourne Gunner

David Bull  
NARU Head of Education  
DCBRNC Winterbourne Gunner

